5. Sometimes changes to an item's properties do not take effect.

Problem: This problem may arise if you change the title of a link (**Edit Properties**). The title is updated on the **Edit Properties** page and in the tool (such as **Discussions**) where the changed item belongs. However, where the item is linked within the **Home** page, folder, or a learning module, the old title is still there. If you go into **Edit Properties**, the new title is there.

Remedy: We have tested this across a number of browsers, and it does not appear to be a browser problem. At this time, there is no known resolution for the issue of the title of the link remaining unchanged. However, in the case of other property changes such as gradable options for a discussion topic, switching browsers may resolve the problem in which you make a change, click **Save**, and the **Edit Properties** page appears again – nullifying the change.

If you need additional help, please contact the WNMU Help Desk at <u>helpdesk@wnmu.edu</u> or 575.574.4357.