## 3. After I log-in, I get a pop-up message asking "Do you want to trust the signed applet distributed by 'WebCT Inc.?"

**Problem:** When you login to the online course system, you get the following message:

Warning - Security	
	Do you want to trust the signed applet distributed by "WebCT Inc"?
-	Publisher authenticity verified by: "Thawte Consulting cc"
	The security certificate was issued by a company that is trusted.
	The security expired and is still valid.
	Caution: accept the twice.
	More Details
	Yes No Always

The online course system requires **Java** applets to properly run various tools, such as **Chat**, **HTML Creator**, and **My Files**.

**Remedy:** Click the **Always** button twice (sometimes 3 times) to accept this certificate, which is then installed on your computer. By selecting **Always**, this message will not appear the next time you log-in on this computer. This certificate is only loaded on the current computer you are working on. If you use another computer (desktop or notebook), you may get prompted again. Again, click **Always** until the message goes away.

If you need additional help, please contact the WNMU Help Desk at <u>helpdesk@wnmu.edu</u> or 575.574.4357.